



## Quality Policy

We deliver precision components and customized solutions in a range of complex materials to customers within research and high-technology industry. We strive to be the first choice for our customers, to deliver precision, and to be flexible to the customer's needs.

Our key business principles are:

- Precision first
- Transparency and first-class customer service
- Supporting innovation
- Thriving to challenges

We shall do everything we can to meet our customers' requirements and wishes for each individual order. Our customers should be able to trust that they receive the right products of good quality on the agreed delivery date. We are at the customer's disposal with a high service mindset and specialized knowledge. The competence and commitment of all employees is a prerequisite for us to achieve our set goals. Therefore, we offer our employees continuous training and a safe and stimulating work environment.

To further enhance the company's reputation, competitiveness, and profitability, it is necessary that quality thinking permeates the entire organization. Each person in the organization must be aware that it is only their decisions and actions that affect the quality of our work and services, and that we must continuously work on improving ourselves.

This means that:

- We strive for good and long-term relationships with our customers.
- We continuously work to improve and develop our products, processes, and quality management system.
- We place all customers, both internal and external, at the center of our actions.
- We strive for zero defects in all our commitments to our customers.
- We act honestly and seriously towards our customers and other stakeholders.
- We ensure competent and dedicated employees who understand the significance of their contributions to overall results and total quality.
- We actively prioritize quality, safety, and profitability.
- We maintain order and tidiness at our workplace as well as in common areas.

This is achieved through:

- A well-trained, committed, and flexible workforce.
- Continuously improving the quality system and following up on its quality objectives.
- Listening to the customers' wishes and needs.

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